YOUTH WORK TRAININGS AND DIGITAL CERTIFICATES

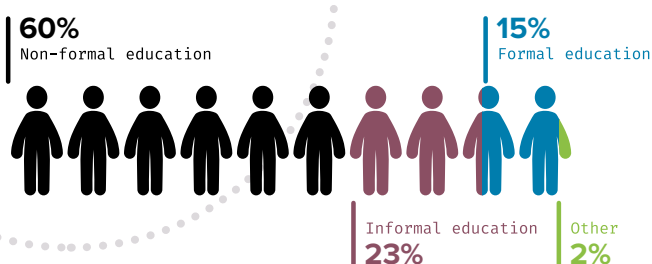Key Findings of an Online Survey among European Youth Workers

IN THE COURSE OF THE EU PROJECT **BLOCKCHAINED YOUTH WORK**, A QUALITY FRAMEWORK OF YOUTH WORK TRAININGS WAS DEVELOPED. THIS DEVELOPMENT AND THE FURTHER IMPLEMENTATION OF THE PROJECT WERE BASED ON COUNTRY REPORTS AND KEY FINDINGS OF AN ONLINE SURVEY AMONG 236 YOUTH WORKERS IN THE PARTICIPATING COUNTRIES. THIS BROCHURE SUMMARISES THE MOST INTERESTING FINDINGS.

THE VAST MAJORITY OF YOUTH WORKERS RECEIVED THEIR NECESSARY SKILLS IN NON-FORMAL EDUCATION SETTINGS.
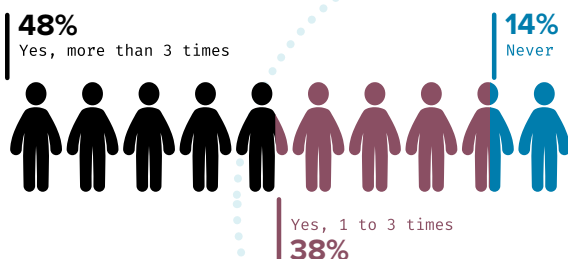
The numbers indicate that advocacy activities should focus on non-formal learning settings and the acceptance of their diplomas.

? Where would you say you acquired the majority of competencies needed for your youth work?

60%
Non-formal education

15%
Formal education

Informal education
23%

Other
2%

OVER 90% OF YOUTH WORKERS ALREADY ENROLLED IN A COURSE THAT HAD DIGITAL LEARNING ELEMENTS.
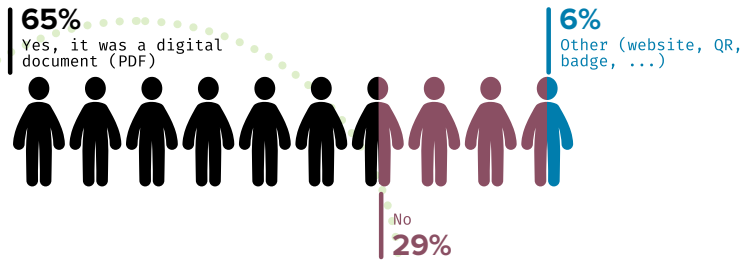
48%
Yes, more than 3 times

14%
Never

Did you ever enrol in trainings or course programmes in youth work that included a digital learning setting (learning platform, video seminars, use of online tools during the seminar etc.)? **?**
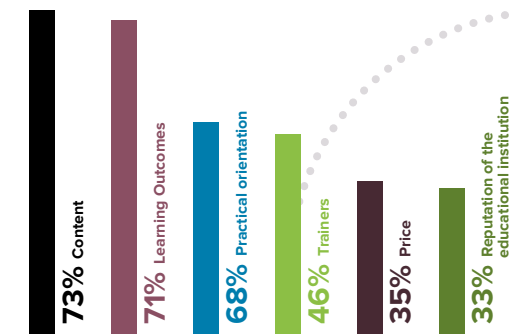
Yes, 1 to 3 times
38%

These numbers show that digital learning scenarios are common and generally accepted in youth work.

65%
Yes, it was a digital document (PDF)

6%
Other (website, QR, badge, ...)

No
29%

? Did you ever graduate from a training or a course programme and receive a digital version of your diploma or certificate?

OVER TWO THIRD OF YOUTH WORKERS ALREADY RECEIVED SOME KIND OF DIGITAL CERTIFI-CATE, E.G. A PDF DOCUMENT OR A DIGIAL BADGE.

However, almost 30% never got any kind of digital certificate, indicating that printed certificates are still very common.

THE QUALITY OF CONTENT IS THE MOST IMPORTANT ASPECT WHEN CHOOSING A COURSE PROGRAMME.

73% Content
71% Learning Outcomes
68% Practical orientation
46% Trainers
35% Price
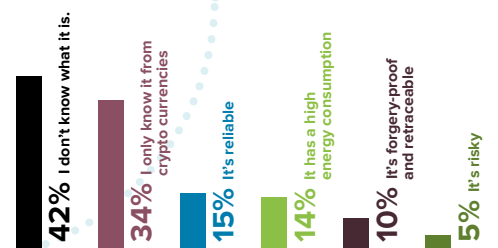**33%** Reputation of the educational institution

? What are the most important aspects regarding (further) education, trainings and course programmes for you? (Choose as many as you like)

Learning outcomes and how easily they can be applied in daily youth work also play a major rule. The price of the programme is not crucial.

THE BLOCKCHAIN TECHNOLOGY IS MOSTLY KNOWN FOR ITS USE FOR CRYPTO CURRENCIES.

However, of those who know about the technology, most people said it's reliable.

? This project aims to issue course certificates using the blockchain technology. What's your opinion on that technology? (Choose as many as you like)

42% I don't know what it is.
34% I only know it from crypto currencies
15% It's reliable
14% It has a high energy consumption
10% It's forgery-proof and retraceable
5% It's risky

TWO THIRDS OF YOUTH WORKERS DON'T KNOW ABOUT THE ADVANTAGES OF THE BLOCKCHAIN TECHNOLOGY LIKE RETRACEBILITY.
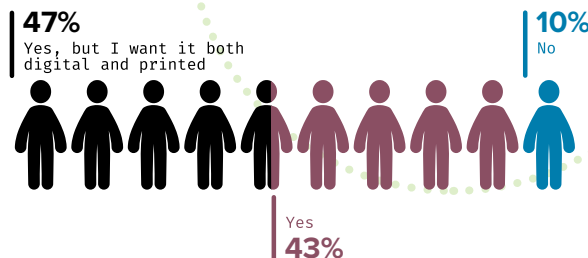
66%
No

Yes
34%

Did you know that the block chain technology can make any information (including course certificates) forgery-proof and retraceable, not just in cryptocurrencies?

?

For the course of the project, easy to understand information on the blockchain technology is needed.

THE MAJORITY OF YOUTH WORKERS WANTS THEIR DIPLOMAS BOTH DIGITALLY AND PRINTED.

47%
Yes, but I want it both digital and printed

10%
No

Would you consider having diplomas and certificate safely stored at an online platform?

?

Yes
43%

However, around 43% would consider having it digitally issued only too.

LUCKILY, MOST YOUTH WORKERS NEVER HAD ISSUES WHEN TRYING TO GET A CERTIFICATE RECOGNISED BY AN EDUCATIONAL INSTITUTION.

1 in every 5 however had problems, ranging from the issuer not being well known to non-formal degrees not being considered equal to formal education.

? Did it ever happen to you that a certificate or diploma was not recognised by an educational institution?

80%
No

Yes
20%

OTHER FINDINGS

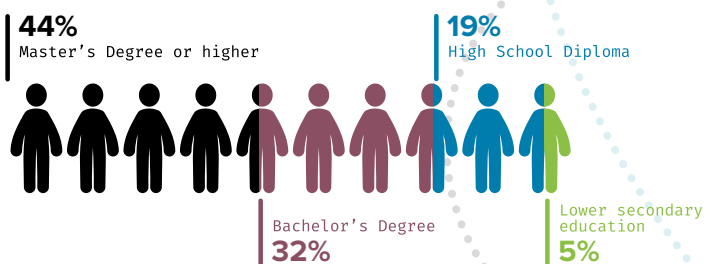**THE VAST MAJORITY OF YOUTH WORKERS THINKS THAT DIPLOMAS IN YOUTH WORK ARE USUALLY ACCEPTED.**

The average rating given to diplomas was 4 out of 5 when it comes to general accep-tance.

MOST OF THE PARTICIPANTS OF THIS SURVEY WERE VOLUNTEERS, HAD A DEGREE IN HIGHER EDUCATION AND SEVERAL YEARS OF EXPERIENCE IN YOUTH WORK.
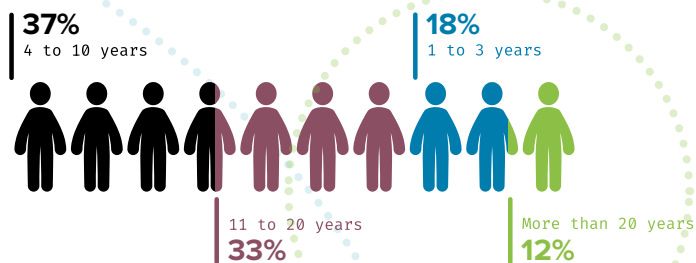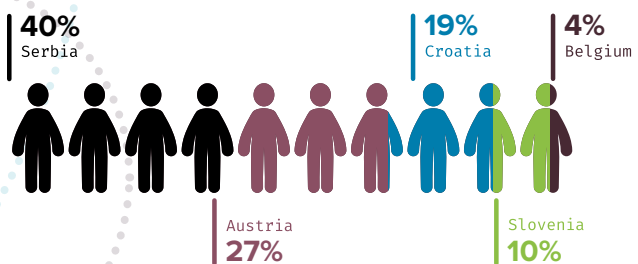
? Would you say the majority of your youth work time is …

55%
Volunteering

Paid work
45%

44%
Master's Degree or higher

19%
High School Diploma

Bachelor's Degree
32%

Lower secondary education
5%

What's your highest level of formal education? **?**

37%
4 to 10 years

18%
1 to 3 years

11 to 20 years
33%

More than 20 years
12%

? How long are you engaged in youth work?

40%
Serbia

19%
Croatia

4%
Belgium

Austria
27%

Slovenia
10%

? Which country are you from?

**Funded by
the European Union**